



APPLICATION FOR NATURAL GAS CONNECTION

ENSTAR Natural Gas Company
P.O. Box 190288 Anch, AK 99519-0288
PH: (907) 277-5551 Fax: (907) 334-7737
Kenai/Soldotna (907) 262-9334
Matanuska Valley (907) 376-7979

CUSTOMER INFORMATION	Name of Applicant (Please Print)			Lot/Block	Subdivision
	Mailing Address (Street)			Service Address (number/mile and street name/highway)	
	Mailing Address (City, State, Zip Code)			City	Zip
	Home Phone	Business Phone	Cell Phone	Nearest Cross Street	
	Building description: <input type="checkbox"/> Single Family <input type="checkbox"/> Duplex <input type="checkbox"/> 4-plex <input type="checkbox"/> Commercial <input type="checkbox"/> Other _____			Email Address	
	Gas service will be used for: <input type="checkbox"/> Heating (no. of furnaces) _____ <input type="checkbox"/> Cooking <input type="checkbox"/> Dryer <input type="checkbox"/> Water heater <input type="checkbox"/> Fireplace <input type="checkbox"/> Garage heater <input type="checkbox"/> Other _____ (please describe)			<input type="checkbox"/> New construction <input type="checkbox"/> Existing building	
	Check any underground obstructions that apply and indicate on drawing. Customer is responsible for providing accurate information. <input type="checkbox"/> Underground wiring <input type="checkbox"/> Oil lines and tank <input type="checkbox"/> Well <input type="checkbox"/> Septic <input type="checkbox"/> Sewer <input type="checkbox"/> Water <input type="checkbox"/> Other _____			<input type="checkbox"/> Lot cleared <input type="checkbox"/> Framed <input type="checkbox"/> Ready for gas now Foundation backfilled? <input type="checkbox"/> Yes <input type="checkbox"/> No Expected date: _____	

COMPANY USE ONLY	-----DO NOT FILL IN BELOW- TO BE COMPLETED BY ENSTAR REPRESENTATIVE-----					
	Customer Account Number:		Account Location Number:		Grid:	Area:
	CYCLE		CYCLE		Jurisdiction:	Zone:
	Gross CFH load	Gross CFH load per meter	No of units	Additional Meter set(s):	<input type="checkbox"/> Existing Main <input type="checkbox"/> Main Extension	
	RATE: "A" "B" "C"	"A" RATE: <input type="checkbox"/> SMALL <input type="checkbox"/> MEDIUM <input type="checkbox"/> LARGE		Tag Number:	ER and/or Proposal Number:	
	Existing Road/Street Crossing: <input type="checkbox"/> YES <input type="checkbox"/> NO		Short Side Main: <input type="checkbox"/> YES <input type="checkbox"/> NO		Main Extension Agreement Number:	Main Extension Deposit:
	RESIDENTIAL TYPE: 1 thru 8		COMMERCIAL TYPE: 1 thru 8		Credit Approval	Amount due \$

SERVICE LINE	SERVICE LINE LESS THAN 2"	CHARGES	SERVICE LINE 2" or GREATER	CHARGES
	100 feet or less:	\$ _____	Estimated Footage: _____	
	Excess footage charge @ _____ Per foot:	\$ _____	Estimated Cost per Foot: \$ _____	
	Excess flow valve (EFV): (See Reverse Side)	\$ _____	Estimated Charge to Collect:	\$ _____
	Excess Charges:	\$ _____	Less: Embedded Cost to Serve	\$ - _____
	Estimated Permanent Service Line Charges	\$ _____	Total Estimated Installation Charge:	\$ _____

METER CHARGES	Meter Size & Installation Charges	METER LOCATION/NOTES
	Meter Size: _____	
	Meter Installation Charge \$ _____	
	Gas Load (Mcf): _____	
	Allowance per Mcf: \$ _____	
Delivery Pressure: _____ Inches WC _____ PSIG		
Less: Meter Allowance \$ - _____		
Estimated Service Connection Fee \$ _____		

Application for Natural Gas Service: The Customer is applying for natural gas service under the terms and conditions set out in the Company's tariff approved by the Regulatory Commission of Alaska (RCA). The Customer understands that fees and charges for service line and meter set installation must be paid prior to installation. Billing for gas service and any deposits are due upon receipt and will become delinquent twenty (20) days after the billing, in accordance with the Company's tariff. Failure to pay by the date specified on the bill or a notice of non-payment may result in the discontinuance of service. The Customer agrees to pay reasonable costs and attorney fees incurred by the Company for the collection of any unpaid accounts. The Company's tariff and the terms of this application may be amended periodically as a result of action by the RCA. This application is only a request for a service and does not bind the Company to provide the service line and meter set. The Company will only install service lines during the normal Alaska construction season and will not attempt installation in frozen ground.

Customer or Customer's Agent Signature

Printed Name

Owner Signature

Application Date

Customer Contacted: <input type="checkbox"/> YES <input type="checkbox"/> NO
Application Updated: <input type="checkbox"/> YES <input type="checkbox"/> NO
OS: _____ SC: _____
Enstar Rep: _____
Date: _____

Gas Meter Location

Gas meters will not be located:

1. In living quarters, garages, carports, boiler rooms, or unventilated or inaccessible locations
2. In contact with ground or in a depression below the general ground level
3. Near a driveway unless adequately protected from passing vehicles
4. Closer than 36" to any ignition source including an electric meter assembly
5. Closer than 36" to or directly under an operable window or wall opening
6. In areas subject to ice and snow damage from roof or vehicular damage

Gas meters shall be located in ventilated spaces readily visible and accessible for examination, reading, replacement, and maintenance

A. To have service line installed:

Service line can be installed any time after foundation is complete and backfilled to within 6" of finished grade and meter location is marked.

B. To have meter bar installed:

Licensed plumbers may pick up a single meter bar at any ENSTAR office and install it. This will allow the house piping to be tied in. The meter bar must be secured solidly to a stud wall and installed at the proper height in accordance with the requirements of ENSTAR. For meter bars with two or more meters, call ENSTAR's Service Department at the appropriate phone numbers below to schedule the installation.

C. To have meter set and unlocked (gas turned on):

1. Call the nearest ENSTAR office for an air test and inspection instructions for your area. (Anchorage and Palmer must be inspected and tagged by a city inspector)
2. House piping must be connected to a meter bar and a service line must be installed.
3. A major gas appliance must be connected to the house piping and ready to be turned on.
4. Must have legal address (lot, block, & subdivision name) and name as it appears on the service line application. When you are ready for a meter, please call the ENSTAR Customer Service at:

Anchorage/Eagle River/Turnagain areas.....334-7600
Mat-Su Valley.....376-7979
Kenai Peninsula.....262-9334
Whittier..... 1-877-907-9767

5. If No. 1, 2, & 3 of above are not completed when a service person arrives to install and unlock a meter, one hour service charge at the prevailing hourly labor rate will be billed to your account.

D. Call before you dig:

Remember that before any excavation work (post holes, shrubs, etc.) is done, please call the following number for underground line locates.

Hand dig within 2' (two feet) of ENSTAR's service line and other utilities.

Anchorage: 278-3121

Statewide: 1-800-478-3121

This is a free service offered by your local utilities to prevent you from being charged for damages to underground services.

Commercial Meters

1. ENSTAR Marketing Representatives will provide you with a drawing of the type of gas meter that will be installed to serve your needs.
2. It is the customer's responsibility to install 6" (six inch) pipe bollards filled with concrete to protect ENSTAR's meter from damages. The number and location of the bollards is on the meter drawing.
3. When installing bollards, call for locates before digging by calling 1-800-478-3121.

Important Information

Service Line Installation and Fees: The Company will generally install the service line along the shortest practical and available route, as determined by the Company, from the nearest gas distribution main to the metering equipment at the service connection. The location of the service connection, which includes the meter and meter assembly will be approved by the Company, taking into consideration convenience and unimpeded access for meter reading and maintenance of the Company's facilities. Under normal, frost-free conditions, the Company will install a meter and service line to the Company's preferred meter location for the charges and fees set out in the Company's tariff. The Customer understands that requesting a service connection location or service line routing that differs from the Company's preferred location may result in additional charges to the customer as detailed in the Company's tariff. For example, in the case of a service line less than two inches in diameter, the Customer will be assessed a service line excess footage charge in addition to the basic service line installation fee for the length of service line that is in excess of 100 feet or for the additional length of the service line installed to accommodate the Customer's preferred meter location, whichever is greater.

The Customer understands that the service line and the service connection will remain the property of the Company, regardless of any contribution made by the Customer, and the Company has the right of access to such Company-owned facilities at all reasonable times, including the right of ingress to and egress from the Customer's property. After any installation, repair or removal, the Company will exercise care to return the Customer's premises to a reasonable approximation of the conditions in which they were found immediately prior to such work. However, if the Customer fails to provide adequate locate information for private, under ground facilities (fuel lines, well, wires, septic, etc.), damage during the service line installation will be the responsibility of the Customer. Interference with the metering equipment, its connections, the service line, or any other property of the Company may result in the discontinuance of service and additional charges to the Customer. It is further understood that it is the responsibility of the Customer to exercise reasonable care to prevent damage to the facilities (including damage by snow and ice from roofs or vehicular damage) and that the Customer may be held responsible for any such injury or damage. The Customer will notify the Company if any damage, defect, or leakage of gas is discovered.

Notice for persons requesting a new service line to a single residence dwelling: The Company is required by the Federal Department of Transportation (DOT) regulations to ask if you want an Excess Flow Valve(EFV) installed in your service line. An EFV is a small device that is placed inside the natural gas service line, near the gas main, that shuts off the flow of natural gas automatically if the service line breaks. Such line breaks could be caused by someone excavating and damaging the line, or damaged during a natural disaster such as earthquake. The EFV is designed to meet DOT 192.381 performance standards. Your cost to have the EFV installed is \$140.00. The company is concerned that accidental closure of the EFV in winter months could cause your heating and water heating equipment to quit working, possibly causing your house to freeze up. The Company will not be responsible for any damage to your heating or water heating equipment or subsequent damage to your home due to an accidental closure of the EFV. You will be responsible for all repair costs associated with maintaining and/or replacing the EFV. These costs could range between nominal to several thousand dollars if it is necessary to dig up an EFV in winter months.