



November 30, 2009

**ENSTAR NATURAL GAS COMPANY ASKS
CUSTOMERS TO KEEP METERS CLEAR OF SNOW AND ICE**

With recent snowfalls, ENSTAR NATURAL GAS would like to remind customers to keep their gas meters clear of snow and ice. Customers should specifically avoid piling snow and ice on gas meters when clearing roofs, sidewalks and driveways. Snowplow operators should know the location of gas meters and other utilities and take precautions to avoid damaging them when plowing.

Customers with new, high efficiency gas furnaces and direct-vent heaters are also reminded that these appliances are vented through the side of the house, not through a chimney. These vents and surrounding areas should also be kept free of ice and snow.

Heavy buildups of snow and ice on meters and pipes can cause stress that may lead to gas leaks. Additionally, built-up snow and ice can hinder quick access to a shut-off valve in an emergency. If you smell gas, call ENSTAR's 24-hour dispatch center at 277-5551.